

We are Australian designers & manufacturers of Industrial UPS's



Benefits of Magellan Service: Peace of Mind

Magellan Power designs and manufactures industrial power equipment, and therefore has in-depth knowledge of UPS and charger maintenance.

Magellan equipment offers steadfast reliability when maintained properly, with a product design life of 25 years.

Magellan keeps its main market in Australia to ensure the best service outcome for customers.

It differs from other providers as it manufactures its products locally in Australia, which means customers can access technicians and engineers who assisted in designing and testing the product.

The Service Team

The Magellan Power Service Department was formed to offer our customers peace of mind when it comes to reliability and dependability of back-up power.

Magellan's Service technicians are the industry's leading experts in the provision of support through preventative maintenance and onsite repair services, which can eliminate the downtime of your power equipment.

Our technicians are fully trained in all aspects of AC/DC repair and refurbishment and will bring to you the collective knowledge and experience of the entire Magellan Power design and manufacturing team.



Magellan Service Department

Making and Supporting Australian Products that Last for Years

SERVICE FEATURES:

We provide preventative maintenance services for the following Magellan products and batteries:

Magellan Power MCRI and MCR II DC UPS System.

- Magellan AC UPS System.
- Inform UPS.
- VRLA, Lithium and NiCad Batteries.

PRICING:

FOR METRO AREA

Normal Working Hours are classified as:
8am to 4:15pm
Monday to Friday
(Excludes Public Holidays).

Service Engineers must be booked for a minimum of 4 hours.

FOR REMOTE AREAS

Travelling, inductions, air fare, car hire, accommodation will be charged within the price.

The following third party fees are not covered by the fees above:

Hardware and software not covered by warranties.
Shipping Cost.

CONTACT:

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We Provide:

1. In House Qualified and Certified Electrical Engineers and Technicians, specialising in Magellan Power products (from our manufacturing testing department).
2. Full Service Report: Following a service, a full report is submitted to the customer, with details of repairs undertaken, recommendations of any action, and a quote for additional items if needed.

Service Procedure:

1. Comprehensive visual and mechanical inspection.
2. Functional test.
3. Full battery health check including battery capacity test if needed.

At the completion of each service, a full service report will be submitted. The report will also mention any corrective action to be undertaken, and will provide a formal quotation for the rectification if required.

Quality Assurance:

AS/NZS ISO 9001:2008

Research & Development, design, manufacture, supply and service of power electronic and renewable energy equipment and supply of industrial batteries.

Insurances:

Workers Compensation
Public Liability Insurance
Marine Insurance

ISO 9001

BUREAU VERITAS
Certification

