

MCR II DC UPS
MCR I AC UPS
Magellan Inform UPS
BATTERIES VRLA
Lithium
NiCad
Industrial

HEAD OFFICE

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magellan service Service Plans

Benefits of Magellan Service: Peace of Mind

At Magellan Power we design and manufacture industrial back-up power equipment, so it makes sense that we have the best knowledge when it comes to maintenance of the AC and DC UPS.

Magellan Power equipment offers steadfast back-up when maintained properly, and some of our service customers have had their Magellan Power equipment working perfectly in their substations for over 20 years.

Magellan Power deliberately keeps its main market within Australia. This is because we do not want to compromise on service. Our products are tried and true to enduring reliability – and we like to ensure this by having real contact with our customers.

We differ from other providers as we design and manufacture locally in Australia, which means our customers can gain access to technicians who assisted in making and testing the product.

The Service Team

The Magellan Power Service department has been formed to offer our clients peace of mind when it comes to reliability and dependability of back-up power.

Magellan Power's service technicians are the industry's leading experts in the provision of support through preventative maintenance and onsite repair services, which can eliminate the downtime of your power equipment.

Our technicians are fully trained in all aspects of AC/DC repair and refurbishment and will bring to you the collective knowledge and experience of the entire Magellan Power design and manufacturing team.



SERVICE FEATURES:

We provide preventative maintenance services for the following Magellan products and batteries

- Magellan Power MCRI and MCR II DC UPS system.
- Magellan AC UPS system.
- Inform UPS.
- VRLA , Lithium and NiCad batteries.

PRICING

Charges effective of July 2013

FOR METRO AREA

Normal Working hours:
8am to 4:15pm
Monday to Friday
(excluding Public Holidays)

Rates:

\$165 for the first hour
\$125 for each hour thereafter
(minimum of 4 hours)

Outside the above hours and
Public Holidays:

Rates: \$195 per hour
(minimum of 4 hours)

FOR REMOTE AREAS

Travelling: \$90 per hour
Inductions: \$90 per hour
Cost of service :
\$1800 per day for 10 hour day

Other charges (air fare, car hire, accomodation) will be charged at cost +10%

**Excluded third party costs*

The following third party costs are not covered by the fees above:

- Hardware and software not covered by warranties
- Shipping cost



We provide:

1. In House Qualified and Certified Electrical Technicians, specialising in Magellan Power Products (from our manufacturing testing department).
2. Full Service Report: Following a service, a full report is submitted to the customer, with details of repairs undertaken, recommendations of any action, and a quote for additional items if needed.

Service Procedure:

- Comprehensive visual and mechanical inspection.
- Functional test.
- Full battery health check including battery capacity test if feasible.

At the completion of each service, a full service report will be submitted. The report will also mention any corrective action to be undertaken, and will provide a formal quotation for the rectification if required.

Quality Assurance:

AS/NZS ISO 9001:2008

Research and Development, design, manufacture, supply and service of power electronic and renewable energy equipment and supply of industrial batteries.



Insurances:

- Workers Compensation
- Public Liability Insurance
- Marine Insurance



About Magellan Power:

Since establishment in 1992 Magellan Power has designed and manufactured high reliability industrial DC and AC power systems to supply numerous major projects across Australia. To date we have supplied in excess of 10,000 units to Australian and overseas projects.

Some of the Australian projects include the Jindalee Over the Horizon Network (JORN), Edinburgh Defence Base upgrade, Lihir Gold, GLNG, APLNG, QLNG, Hay Point Expansion Stage 3, Perth Airport Terminal 2, as well as many substation projects Australia wide.

In addition to our DC and AC power systems we design and manufacture a range of renewable energy equipment such as the Grid Power Support System, Solar Gate (this device prevents injection of solar power into the Grid), and DC Solar Storage (which mitigates the effect of passing clouds on solar injected Grid) plus a range of commercial UPS called Magellan Inform.

Service Number **1300 736 620**

Our Current Clients:

ABB	Plumbers	Cairns Regional Council
Leighton	Powercor Network Services	Ross Industries
Rio Tinto	Nilsen	Nickol Bay Hospital
Arrow Electrical	Amp Control	Rail Corp
BHP Billiton	Downer	Argyle Diamonds Limited
Princess Margaret Hospital	Systems Insight	Mount Isa Mines
Fortesque Metals	Schnieder	Kansanshi Mining
Fremantle Hospital	Fremantle Port Authority	Queensland Nickel
Sedgman	Worley Parsons	Spotless
Iluka Resources	Epic Energy	Queensland Gas Company
UGL	Ausenco	Energy Australia
APT Management Services	Lear & Smith	Kentz
Western Power	Queensland Alumina	Pilbara Iron Company
Verve Energy	Forge	Water Corporation
Ergon Energy	Everette Smith	BEC Engineering
Southern Cross Electrical	Horizon Power	Minara Resources
Hydro Tasmania	Lend Lease	Woodside Energy Limited
Logicamms	Austin Health	Carnarvon Regional Hospital
Power Infrastructure Services QLD	ODG	Public Transport Authority
Holden	Kounis Metal	Blue Scope Steel
Alstom	VICRoads	Department of Health
Zenith Pacific	Amec Minproc Limited	Fluor
BMA Coal	Main Roads WA	Bradken Resources
Jemena	Sychrotech Controls	SKM
TransGrid NSW	Department of Transport and Main	Sandvik Mining and Construction
Megavar	Roads QLD	Bissa Gold
Transend	Cimeco	Origin Energy
BP Refinery Kwinana	Roads and Maritime Services NSW	Coal and Allied
Essential Energy	Williams Electrical	Rockhampton Base Hospital
ISAS Integrated switchgear	Envirogold	



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Contact Details

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