

Warranty for Magellan 10kVA Single-phase Bi-Directional Inverters

MMI-1P-10

Industry Sector

Energy Storage and
Renewable Energies

Revision: 2018

1. Standard Warranty Claims and Warranty Period

This Warranty is provided by Magellan Powertronics Pty Ltd (Magellan) and covers defects in workmanship and materials in the above Product. The warranty period commences 90 days from the date of delivery of the product and expires on the same date, 2 years later, unless otherwise agreed in writing.

2. Project Specific Extension

This Warranty has been extended for additional (1) year conditional to the equipment being commissioned and maintained by Magellan.

3. Warranty Coverage

The defective product should be reported to Magellan within the Warranty Period, and Magellan will repair or replace the defective Product with new or reconditioned parts, or similar parts of functional equivalence, provided that Magellan, through inspection establishes the existence of such a defect which is covered by this Warranty.

If Magellan repairs or replaces a Product, its warranty continues for the remaining portion of the original Warranty Period or 90 days from the date of the return shipment to the customer whichever is greater. All replaced Products and all parts removed from repaired Products become the property of Magellan.

4. Warranty Limitations

This Warranty does not warrant uninterrupted or error-free operation of the Product or cover normal wear and tear of the Product or costs related to the removal, installation, or troubleshooting of the customer's electrical systems. The warranty claims that relate

to damages, failures or defects caused by any of the following factors are not covered by this Warranty:

- Failure to commission the Product within twenty-four (24) months¹ from the date of the Magellan Power invoice, or if the Product has been commissioned, shutting down or depowering the Product for a period in excess of twenty-four (24) months.
- The warranty covers onsite repairs (within a 100km radius of capital cities/ metropolitan area) during normal working hours. For equipment installed in remote locations, the customer is to confirm most effective solution, either return the defective product to a nominated service location (it is the customer's responsibility to adequately package equipment for transport. All cost of transport to be paid by customer) or pay additional cost of Magellan service technician to attend site.
- Improper use or non-compliance with installation, commissioning, operation or maintenance instructions (i.e. not according to the Planning and Installation Manual and Operation and Maintenance Manual).
- Unauthorised commissioning, modifications, changes or attempted repairs.
- Vandalism, destruction through external influence and/or persons/animals.
- Use in an unsuitable environment, including any environment or location that causes excessive wear and tear or that is difficult or unsafe for Magellan representative to access.
- Insufficient ventilation.
- Installation in a corrosive environment including, for example, an environment in which the Product is exposed to acid rain, hydrogen sulphide or excessive salt in the air (except for any such exposure to environmental conditions that your Product was specifically designed to withstand as indicated in the applicable specifications for your Product).
- Failure to observe applicable safety standards & regulations.
- Damages during transportation or storage.
- Force majeure, examples include, but not limited to: fire, flood, earthquakes, storm damage, overvoltage & lightning strikes.
- Exposure to fire, water, snow, moisture, or liquid ingress or sand (except for any such exposure to environmental conditions that your Product was specifically designed to withstand as indicated in the applicable specifications for your Product).
- Used as a component part of another product expressly warranted by another manufacturer.
- If the original identification (trade-mark, serial number) markings have been defaced, altered, or removed.
- Consumable components of any type are not covered by this Warranty, including but not limited to fuses, surge arrestors and filters.
- Cosmetic shortcoming which do not impair the use of the Product for the intended purpose i.e. supply of energy.

5. Warranty claims also exclude:

- Damages arising due to the fact that the use of the Product for the intended purpose is no longer possible or only possible with restrictions as a result of amendments to the statutory provisions applicable to the operation of the Product made after the delivery of the Product.
- Compensation for damages related to loss of power production or business operation or any expenses incurred by customer towards repair & replacement of the Product (including but not limited to labour, transportation, temporary power).
- Costs or damages arising from changes to existing connected systems, building installations or other site changes.
- This warranty only applies to defects in workmanship and materials which do not include claims involving regulatory compliance. To make sure your Product meets the applicable regulatory requirements which are in place at the time of purchase, please see the applicable Product Manuals and/or your sales contract.

6. Warranty Return and Repair Process

Contact a Magellan Power Service representative with brief description of the error to evaluate & troubleshoot the issue while the Product is in the field, as many problems can be solved on site.

When contacting Magellan Power, please have your Operation and Maintenance Manual ready for reference and be prepared to supply:

- The serial number.
- Information about the installation and commissioning, or inspection certificate.
- Information about the failure.
- A copy of your dated Magellan Power Commercial Invoice.

Contacts:

Magellan Power

64 Bushland Ridge, Bibra Lake WA 6163

Phone: +61 08 9434 6621

For Service Assistance Call: 1300 419 575

Email: service@magellanpower.com.au

7. Limitation of Liability

Any and all further or other claims and rights out of this guarantee except those expressly stated herein shall be excluded, without prejudice to claims relating to liability for defects filed by the End Customer against the vendor. Magellan shall not be liable to pay any damages or compensation for expenditure whatsoever, including but not limited to damages or compensation for expenditure owing to stoppage, loss of use, lost profit, financing costs, loss of data and information as well as owing to indirect or consequential

damage and pecuniary loss. The back- up of data and information shall be the responsibility of the End Customer. This exclusion of liability shall not apply in cases where Magellan is subject to mandatory liability under the Product Liability Act, or where there is intent, gross negligence or culpable injury to life and body or health.

8. Australian Purchasers

For purchases by an Australian Consumer, our products come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.